

SERVICE LEVEL GUARANTEE

Dear valued client,

The process of purchasing, building or refinancing can be a stressful life event. My role as your trusted mortgage professional is to make the finance side of the transaction as stress-free and enjoyable as possible. Your complete satisfaction is my guarantee.

Satisfaction Guarantee  - Your satisfaction is our highest priority

Rate Quote Guarantee  - You will get the rate you were quoted.

Response Guarantee  - Missed calls will be returned within 60 minutes. Emails will be responded to within 90 minutes.

Option Guarantee  - You will receive access to our industry leading lender options.

Communication Guarantee  - We'll update you every Friday and at every milestone along the way.

Completion Guarantee  - Your mortgage will be completed on time.

Privacy Guarantee  - We commit to the privacy of your personal information.

Your time is valuable and is better spent taking care of your family and your business while my team and I take care of your financing.

Sincerely,

Clayton Blaney

